



Managed Services

Standard and Custom Services to Enhance Performance

Service Providers operate within a hypercompetitive environment with increased pressure to execute flawlessly and quickly adapt to the ever-changing telecom landscape. The combination of growing network volume and shrinking margins drives the need for quick access to mean-ingful information to make mission-critical decisions. Yet, at the same time, operators are often charged to “do more with less” — leaving resources constrained.

Extending resources. Improving results.

Connectiv Solutions’ Managed Services provide the expertise to efficiently deliver accurate results and maximize benefits to our clients. Our team of experts incorporates best practices to address the full cycle of identification through validation — allowing you to focus on more strategic activities to sustain profitable growth.

netCLARUS Service Bureau

Connectiv Solutions helps with some or all of the day-to-day activities required to operate our netCLARUS solution, a software solution that interprets usage data across the enterprise. Leveraging our team of experts will ensure you maximize the overall value of netCLARUS to deliver powerful cost cutting initiatives to help your bottom line. Our services can be customized to fit your needs and include:

BENEFITS

- Internal staff can focus on strategic analysis rather than tactical data collection
- Leverage a team of experts for fast delivery and accurate results
- Consistently monitor data for best costs controls
- Incorporate Connectiv Solutions best practices
- Reduce network usage expenses

- **netCLARUS Administration** - We manage all the administrative activities required to support netCLARUS such as access/permission levels, network configuration updates, data integration, maintenance, etc.
- **Network Monitoring, Planning** - We monitor your network traffic daily to identify and quantify cost cutting opportunities. A cost-benefit analysis is performed on each opportunity and prioritized based on largest ROI to the client. Our detailed action plans combine both financial and engineering metrics to support the plan.
- **Project Management** - Upon approval of the plan, we manage the overall project implementation. Our best practices incorporate on-going meetings with field/corporate personnel and a comprehensive Project Tracker. Our teams can also open the work orders to be completed by Translations or Network Transport teams.
- **Validation, Lessons Learned** - After implementation is completed, we review the network costs to validate whether changes have the desired impact. Any adjustments or issues are documented to eliminate future errors.

Least Cost Auction Process

Connectiv Solutions can manage your monthly, quarterly or semi-annual usage auctions to ensure your company is getting the lowest rates without jeopardizing quality. We work with you to incorporate your requirements and financial objectives into a well defined auction process. By creating a competitive environment for your network usage, your company will reduce both domestic and international termination expenses and streamline the process.

At the conclusion of the auction, our teams will evaluate the submitted bids, award the winning participants and provide the necessary documentation to load directly into your third-party least cost routing solution.

Custom Managed Services

As all clients have unique challenges and objectives, Connectiv Solutions works with your team to design a customized Managed Service offering to help with staff augmentation and reduce ongoing expenses.

Why Connectiv Solutions?

Connectiv Solutions has been helping the telecommunications industry contain costs and improve revenues for 10 years. We've helped some of the largest Service Providers in North America understand their variable usage cost and eliminate \$100s of millions in expenses. Our solutions and services analyze nearly 10 billion CDRs a month supporting the goals of Carrier Management, Engineering, Finance, Strategy and IT at Service Providers.

Learn More

Discover how much easier it can be to optimize your network and manage your costs with Connectiv Solutions. To find out more about our Managed Services, visit www.connectiv-solutions.com.

